



RE-SCHEDULING & CANCELLATIONS

Sessions will begin promptly at the scheduled start time and finish at the scheduled end time. Additional time is pro-rated in 15-minute increments and must be paid at time of service. The fee for each session is pre-paid and is non-refundable if less than 48 hours notice is given to re-schedule.

Cancellations may be made without penalty 7 business days prior to the scheduled mediation.

There is a 50% penalty for cancellations made 3-7 business days prior to the scheduled mediation.

Mediations and/or sessions are non-refundable if made with less than 48 hours' notice prior to the scheduled session.

